

ICT DEPARTMENT INFORMATION SECIRITY INCIDENTS LOG REGISTER

DATE	INCIDENT	Groups/Services Affected	ROOT CAUSE	Correction	Corrective action	Date the issue was resolved	BY WHO	REMARKS
12-Sep-24	Breakdown of laptops issued to Assistant Accountant , KEPHIS naivasha	Finance and administration	Old laptop	Dispatched to KEPHIS ICT, HQ for repair	Periodic identification of aging computers and replacement		KEPHIS ICT	Not yet resolved, awaiting completion of repair.
6-Jan-25	KYOCERA TASKALFA	Pyhto operations at KEPHIS Naivasha Regional office	Wrong network configuration	Configured to the correct IP address	Regular updates to network changes by ICT	30-Sep-24	KEPHIS ICT	The issue was resolved
18-Jan-25	Breakdown of Power Backup,Kephis	Kephis Naivasha	Unreliable Cabling	Contractor requested by ICT department to do maintenance	Regular maintenance of the backup system	31.01.2025	KEPHIS ICT	The issue was resolved

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